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Frequently Asked Questions
Town of Henderson Sewer District No. 1
Henderson Harbor Water Quality Improvement Project

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Q: On my property, what will the Town's contractor do?

A: Install 3"-6" sewer force main, 1 ¼" pressure sewer lateral, STEP tank, 4" gravity sewer lateral, and connect the STEP pump wiring to your electrical panel box. In addition, the Town's contractor will pump out and remove/dismantle the existing septic tank. In only a few instances – the contractor will relocate plumbing drain lines to exit an alternate location of the building.

Q: When will construction start/stop?

A: Currently proposed to start in Spring 2023 and stop in December 2024. However, starting in Spring is predicated on individual landowners signing the Easements needed for the project.

Q: How much per year will I have to pay?

A: The Town is still seeking additional NYS and Federal Funding to bring the annual Equivalent Dwelling Unit (EDU) rate to in the \$748 to \$832 range. Note: one EDU equates to the amount of water an average single-family house will use - approximately 175 gallons per day (gpd). EDU values for commercial establishments will be documented in the Town's Sewer use law.

Q: What will the EDU assessment be for vacant parcels?

A: The EDU assessment for vacant parcels will be the same as it is for the two Water Districts; 0.5 EDU.

Q: What will the Town own and maintain?

A: The Town will own, operate, and maintain sewer components outside the building wall; including laterals, STEP tank – including the

pump, exterior pump panel box, force main sewers, and in a few instances - grinder sewage pumps.

Q: What will happen to my existing leach field?

A: The Town's contractor will not do anything to your existing leach field. It will NOT be needed to treat sewage effluent anymore.

Q: Will my lawn, driveway (asphalt and gravel), sidewalks, patios, rock walls, and other landscape items be replaced?

A: Yes, to equal or better conditions that they are in now.

Q: How often will the STEP tank be pumped out?

A: The Town is responsible to pump the STEP tanks out and will do so every 5-7 years.

Q: What if we lose power?

A: Your STEP tank has an additional 320 gallons of storage available before it begins to overflow. 320 gallons equates to nearly 2 days average usage. During a power outage, the Town asks you to conserve water and if you have a generator available, allow your STEP pump to cycle. The Town will have multiple portable generators available and will stop to each residence and commercial establishment to cycle the STEP pump.

Q: What if the red light/audio alarm is activated?

A: Contact the Town immediately and report the problem.

Q: How long during construction will my septic system be unusable?

A: Although this detail will not be known until construction, we are specifying that residential "down time" be limited to four hours and commercial "down time" be limited to one day. If construction requires extensions beyond these timeframes, we are requesting the contractor provide temporary sewer service.